Frequently Asked Questions about the
New Assess App

Q-interactive®

Why are you changing the Assess App?

The legacy application of Q-interactive® Assess is ten years old. The app contains heavily customized code which is maintenance heavy and prohibitive to next generation test development. The new version of Assess contains a modern code base that allows for fluid development, better performance, and a much-improved customer experience.

When is the new app being released?

The new Assess app will be available October 2023.

Is the Q-interactive website changing?

No, the Q-interactive website (qiactive.com) is not changing. You can continue to use the existing website and steps to create assessments, view data, and generate reports.

Is there a cost difference with the app?

No, there is no cost difference to use the new Assess app.

Can I use the same login with the new app?

Yes, you will use your current login to access the new Assess app.

Can I have both the Legacy and new Assess app on the same iPad at the same time?

We don't recommend having both applications on the device at the same time. Doing so may create opportunities for confusion and the potential for examinee data to end up from Q central on the unintended app. Please follow the transition plan and finish evaluations with the Legacy app, sync with Q central, delete the examinee data from the Legacy app, and then delete the Legacy app BEFORE you install the new Assess app.

Are there any changes to my data?

There will be no changes to the secure storage of data. You can continue to access assessment data safely and securely within the Q-interactive website (qiactive.com).

Please note that all data on the iPad created while using the Legacy Q-interactive App will need to be synched with the Q-interactive website BEFORE the old app is deleted. If not, that data on the iPad will be lost and will not be able to be recovered once the app is deleted from the iPad.

How long will I have access to the old app?

The legacy application of Assess will be retired, no longer supported, and no longer available for download on 26th April 2024. At that time, you will no longer be able to download a test administration from the Q-interactive website to the legacy app. We strongly encourage all users to complete all test administrations, sync any remaining test data, and delete the old application prior to 26th April 2024.

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What will happen to my in-progress administrations?

You can complete any in-progress test administrations prior to 26th April 2024. We strongly encourage all practitioners to complete their in-progress test sessions, sync all data, and delete the legacy application prior to using the new Assess app. This will eliminate the inadvertent deletion of data or confusion about which app contains your in-progress assessments.

Where can I find out more information?

Get more information about the new app.

Are there any new tests that will only be available in the new Assess app?

Yes, after 26th April 2024, DALS customers and customers with Standard and SLP licenses will have access to BSRA-4™ and BBCS-4:R™ only on the new Assess app. All future test releases will only be available on the new Assess app. These tests will NOT be available in the legacy Assess app.

How can I access training for the new Q-interactive app?

You can utilise the support tab at **Qiactive.com**. Several recorded webinars are also available at Pearsonclinical.co.uk.

How long can I use the current Assess app?

The Legacy Assess app will no longer be supported after 26th April 2024.

Will I still have access to the same library of tests on the new app?

Yes, in most cases you will still have access to all the tests in your current license and some new ones! We will be retiring a few of our older tests. CMS®, WISC®–IV UK, PPVT™-4 and CVLT®-II will not be available on the new Assess app. These tests all have newer versions available and will continue to be available on the new app. *We encourage you to begin using the newest versions of these tests. These older tests will no longer be supported after 26th April 2024.*

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