

Timeline for Q-interactive Assess App Migration



Q-interactive®

Something good is getting better! The *brand-new* Q-interactive® Assess app is coming October 2023 and we want you to be ready to take advantage of all its new features.



Here are the basic steps for your transition:

1

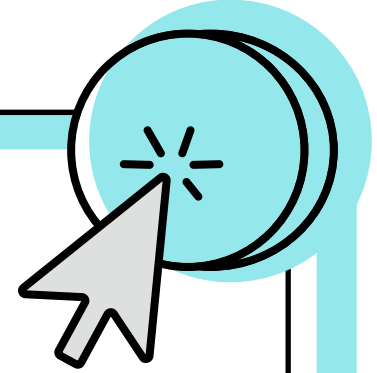
Complete administration and scoring of all assessments on the current app and sync them with Q-interactive Central - so that all the data associated with the app and device is backed up.



For enterprise accounts where there are high numbers of Q-interactive users and iPads, we recommend co-ordinating this process with your IT teams, so that all devices are updated at the same time following a standard process. This will also ensure your teams are all working on the same app.

2

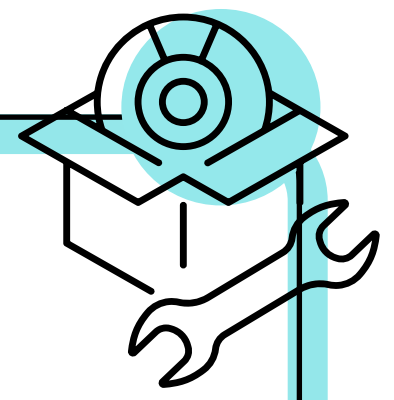
Delete the current app from the device. (Note: This will also delete every user's data on the device associated with the app, so make sure that Step 1 has been completed prior to deleting the app.)



For NHS and Local Authority accounts, this is often handled by the technology team through an Application Management System or Mobile Device Management software. The important part is to make sure all data has been synced with Q-interactive Central so that it is not inadvertently deleted when the application is updated.

3

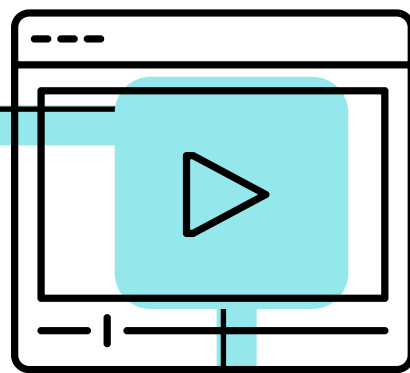
Install the new Q-interactive Assess app from the App Store.



For NHS and Local Authority accounts, this is often handled by the technology team through an Application Management System or Mobile Device Management software. We recommend that this step coincides with the removal of the previous Assess app from all devices.

4

Once the new Assess app is on the device, take advantage of the self-service webinars and video training modules that will quickly show you all the new features and benefits. This new app is designed to improve your workflow and efficiency but is similar enough to the current version that you should not expect to have an extensive learning curve to take full advantage of what it has to offer.



For our NHS and Local Authority users, in addition to our range of resources (webinars and video training modules), we are also offering to facilitate additional training sessions with your users that will quickly instil new app expertise within your teams. Our Customer Success team will be in touch with further details.

5

Log in to the new Q-interactive Assess app using your current credentials and begin exploring all the great new features you have learned about! We can't wait to hear what you think of it!

