

March 14<sup>th</sup>, 2008

Re: Conners CBRS Scoring Software Update

Dear Valued Customer,

Congratulations on your recent purchase of the newly released Conners Comprehensive Behavior Rating Scales™ (Conners CBRS™) Scoring Software or Conners 3™/Conners CBRS combo package.

The release of this new generation of Conners products is an exciting event for MHS. Your new Conners software has a built-in Update feature that allows MHS to provide to you software updates via the internet, as required. Over the next few months we will be developing Comparative and Summary reports which will provide you with more flexibility and assessment detail. They will be available to you at no charge by using this update feature via download from our secure website.

Since the initial release of the Conners CBRS and Conners 3, it has come to our attention that a minor inconsistency is present in the narrative of the CBRS software report output. **This inconsistency does not affect the calculation, quality, or integrity of your Conners CBRS report results.**

The update feature described above can be used to correct this now. Please follow the steps outlined below:

1. Connect to the internet.
2. Plug your Conners Scoring Software USB key into your computer.
3. Launch Conners Scoring Software.
4. From the Help menu, select Check for Updates.  
Your internet browser launches and opens our secure MHS upgrade site where you will be informed that an update is available.
5. Click Download Update, then follow the procedures provided there to install the patch.

MHS is committed to providing you with cutting-edge, industry-leading products. If you have any questions or concerns, please contact MHS Client Services between 8:00am and 6:00pm, E.S.T., Monday to Friday.

Sincerely,

Rhonda S. Thompson  
Supervisor, Client Services

*"Helping You To Help Others Since 1983"*